



RAIN CHECK POLICY

Members:

1. Members are not entitled for a rain check unless the golf game is abandoned due to inclement weather condition (i.e. course closure due to heavy rain/storm or lightning) or emergencies* requiring player(s) to leave the course immediately.
1 – 9 Holes Played: 9-hole charge
10+ Holes Played: 18-hole charge
2. Game may be cancelled if the inclement weather condition (i.e. course closure due to heavy rain/storm or lightning) occurs within the stipulated tee off time.
3. Should the golfer wish to cancel the game in the event that the golfer does not wish to play and the inclement weather condition is less than two hours, the cancellation fee will apply.

Member's Guest:

1. Only golfers who have paid full green fees are entitled for a rain check. Golfers who have used vouchers (e.g. Birthday Voucher / Heritage Vouchers / Complimentary Vouchers) are not eligible for a rain check.
2. Players who are unable to complete their 18-Hole game due to inclement weather condition (i.e. course closure due to heavy rain/storm or lightning) or emergencies* requiring player(s) to leave the course immediately, shall be eligible for a 9-Hole rain check. This will be issued under the terms if the player has played less than 9 holes and only if the inclement weather suspension is more than two hours**.
3. Rain checks may not be issued in situations concerning slow play, personal schedule constraints, and personal commitments.
4. If the guest has played;
Prior to the completion of 1-Hole (before Flag in): 18-hole Rain Check
2 – 9 Holes Played: 9-hole Rain Check
10+ Holes Played: No Rain Check (after flag in first hole on the back nine is considered a one hole completed)

**Emergency cases: player needs urgent medical care / immediate family needs medical care (valid supporting documents must be provided in order for a refund to be processed)*

***Two hours: the delay is considered more than two hours long if the second extension including the first lightning delay exceeds two hours.*

