



Cancellation and "No Show" Update

For further clarification on our Cancellation and "No Show" policy, please see below:

Please be informed that any cancellation of the flight or reduction of player(s) must be done via EMAIL ONLY to the Club Concierge at clubconcierge@lagunanational.com.

Any booked time will have a cancellation fee applied if a time or slot is cancelled.

Cancellations fees: Weekday - \$60/player and Weekend/PH - \$120/player

No-show fees*: Weekday - \$200/player and Weekend/PH - \$300/player

*Note: No-show fee is charged if the cancellation is:

- Less than 48 hrs for weekday time
- Less than 72 hrs for weekend/PH time

The cancellation or no-show fees will be charged to the main-booker of the flight.

A waiver may be considered with supporting documentation and is subject to management approval.

