



Dear Members,

As you might be aware, the authorities have announced enhanced restrictions in a number of areas to help curb the recent spikes in COVID-19 cases in Singapore. Please take note of the following changes that will be implemented at the resort, starting from the opening of business on Sunday, May 16, 2021.

This is a fluid situation, which we will continue to monitor. We thank you for your patience as we may require to make adjustments along the way – sometimes on rather short a notice.

Please take note that all Members and guests are required to abide by the following rules and regulations until further notice.

READY2GOLF RETURNS

In general, we will be reverting to our previously engaged READY 2 GOLF model:

- **Laguna National will be a MANDATORY MASK facility.**
 - You must wear your mask at all times, unless actively putting food and drink in your mouth.
- Show up to the course dressed and ready for your game.
- There will be no lockers and showers available.
- Arrive approximately 20 minutes before your game – enough time to get registered and to the tee box before your time, but not an excessive time where you would be lingering around the club.
- Do not touch the flagstick or make unnecessary contact with others while on the property.
- Upon conclusion of your game, leave the property immediately.
- Do not linger or intermingle at any time.
- Do not come to the club if you are having flu symptoms or feeling unwell.



SAFE DISTANCING

- Do not linger and intermingle at the club at any time.
- Maintain proper distancing in queues and all areas of the club.
- While on the course, aside from your buggy-mate, you must keep 3m distance from any other golfer on the golf course at all times.

WEARING OF MASKS

With the stricter rules being implemented and for the best interest and safety of our Members and the club, masks are to be worn at all times around the club. For removal of all doubt, **ALL CUSTOMERS MUST WEAR A MASK AT ALL TIMES** with the following exceptions:

- Actively engaging in playing tennis.
- Actively swimming.
- Actively putting food or drink in your mouth. Pull your mask down to bite or sip and put your mask back up.

TRACE TOGETHER SAFE ENTRY

It is MANDATORY that all persons entering the property to complete SAFE ENTRY using the TRACE TOGETHER APP or their government issued TRACE TOGETHER TOKEN, as well as having their temperature scanned. Any Member failing to comply with this will be removed from the property and may be suspended from using the facilities.



GOLF FLIGHTS/TEE TIMES

As per the guidelines set out and approved by Sport Singapore, golf is allowed to be played in flights of 4 golfers, where groups must play as 2 separate 2-balls who must keep a **3m DISTANCE BETWEEN YOUR 2-BALL PAIRS** at all times and **WEAR MASKS AT ALL TIMES**.

For removal of all doubt, **ALL GOLFERS MUST WEAR A MASK AT ALL TIMES** at the main golf club, regardless of the number of players in the flight.

Golfers may cancel times without penalty if they are uncomfortable playing while wearing a mask at all times.

Golfers who do not comply with this regulation will be removed from the golf course and may be suspended from using the facilities.

BOOKINGS

Bookings will continue to open at 7:00AM, 7 days in advance through the online platform. You may continue to book as per normal, but will need to conduct play as 2-ball pairs, maintaining distance within your 4-ball at all times.

WALKING GOLF SUSPENDED

As new measures are requiring us to abandon play during lightning warnings, we are suspending walking play until further notice. This is so that we are able to track the location of all golfers and evacuate the golf course in a safe and efficient manner. Golfers are not able to wait in rain shelters and we therefore need all golfers to be able to get off the course quickly and safely in a golf buggy. In the event of a lightning warning, notices will be broadcast to the GPS screen in your buggy.

This is also for the safety of all golfers as they are required to wear a mask at all times on the golf course.



HANDLING OF GOLF BAGS

We will continue to handle golf bags at the bag drop and send them down for staging on the buggies. Those who wish to carry their bags through the golf lobby and to the golf course are welcome to do so as well.

IMPORTANT: LIGHTNING WARNING PROCEDURES

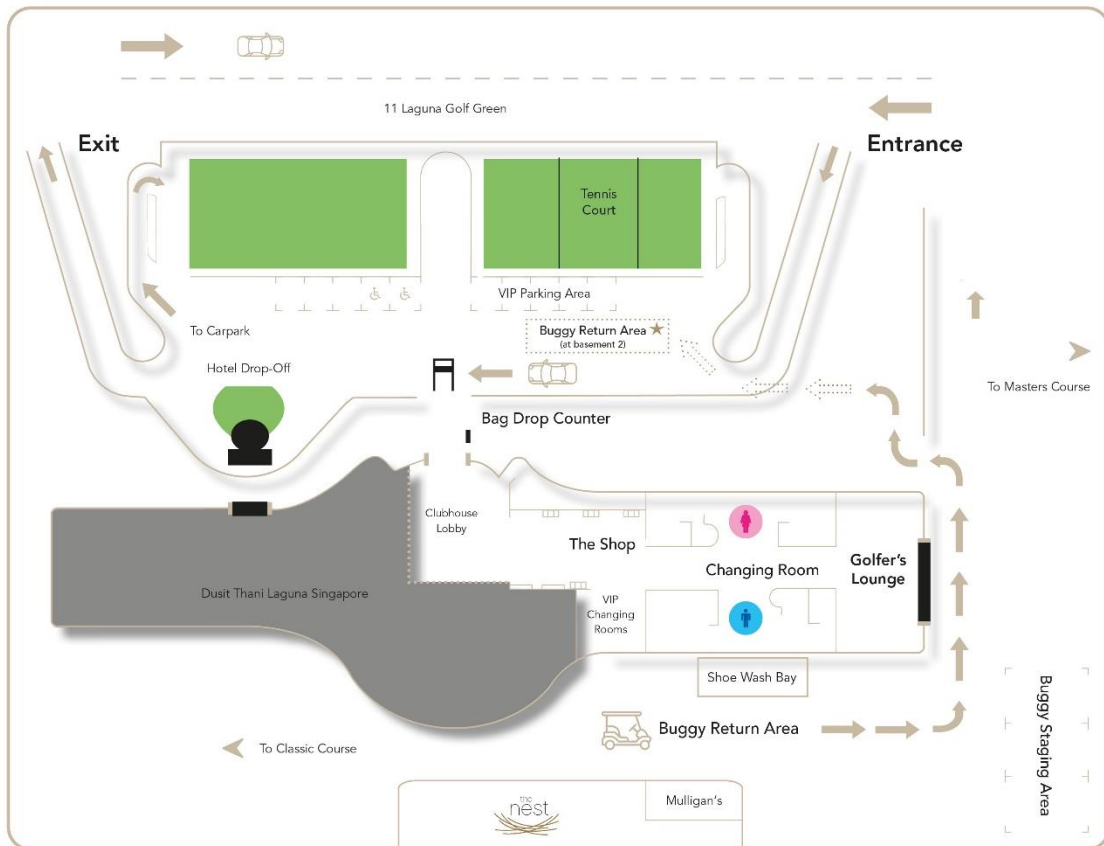
While we are able to play golf on the course in a modified way due to inherent distancing in golf, the circumstances around Lightning Warnings are of particular concern. It is important for everyone to know that, during a Lightning Warning, you are required to follow these strict procedures:

GOLFERS WITH TEE TIMES DURING LIGHTNING WARNING

- ALL Tee Times that are scheduled during the lightning warning times will be cancelled and considered invalid.
 - Golfers already on the property must leave as soon as possible.
 - All other golfers should not come to the club.
- Only golfers with a tee time that is valid may be at the property.

GOLFERS ON COURSE

- In the event of a lightning warning, notices will be broadcast through the GPS screen in your buggy and sirens will be sounded.
- All golfers on the course must finish their game and leave the property immediately.
- In the event of a lightning warning, golfers returning from the course **MUST drive down to the basement level of the car park where you will be guided to park your buggy (please refer to map below). The standard Buggy Return area will be CLOSED.**



- Golfers who drive to the club are required to take their clubs off the cart, to their vehicle and leave immediately.
- Golfers who are departing in a taxi need to take their clubs up to the upper level and wait for their taxis to arrive at the main lobby. Please maintain proper distancing and avoid conversing/gathering while waiting for your taxi.
- NO GATHERING OR WAITING AT THE BUGGY AREA IS ALLOWED.
- GOLFERS THAT DO NOT COMPLY MAY BE SUSPENDED FROM USING THE CLUB FACILITIES.

Lightning Warnings will be posted on our website as soon as they are received. Please check our website for updated information throughout the day:

- www.lagunanational.com/golf/lightning-update



RAIN CHECK POLICY

- Our current rain check policy will remain in place.
- Guests who complete less than 5 holes will be issued an 18-hole rain check.
- Guests who complete more than 5 holes and less than 14 holes will be issued a 9-hole rain check.
- Guests who have completed 14 or more holes will not be issued a rain check.
- All rain checks are for green fee only and buggy fee is still applicable.

EVENTS

- All events up to and including June 13th will be cancelled/postponed to a later date.

LAGUNA PRACTICE

Laguna Practice will now operate as a MANDATORY MASK FACILITY. All users must WEAR A MASK AT ALL TIMES even when training at the driving range and short game area. Any users who do not adhere to this rule will be removed from the property and may be suspended from using the facilities.

Spectators are not allowed – all users must have a booked slot.

While using the short game area, please ensure you maintain 3m distancing from others.

FLIGHTPATH CAFÉ AND BUNKER LOUNGE

The Flightpath Café and Bunker Lounge will be closed until further notice. Drinks and snacks may be purchased from the vending machines at the range and consumed at your range bay. As no dining-in is allowed, no outside delivery or meals are to be consumed on the property – only snack items from the vending machines.



LEADBETTER GOLF ACADEMY

The Leadbetter Golf Academy will remain in operation with some amended practices:

- All students will be required to wear a mask during all lessons.
- Enhanced distancing measures will be in place for any group classes.
- Please seek clarification from your coach for any questions.

SOCIAL & RECREATION

DFIT GYM

- Will remain closed until June 13.

DSTUDIO AND RECREATION ROOMS

- Will remain closed until June 13

TENNIS COURTS

- Only up to 2 users allowed per court at any time, inclusive of same family situations.
- Non-peak rates will be available for all timings until June 13, including weekends and public holidays.

SWIMMING POOL

- Only up to 2 users allowed per group, inclusive of same family situations.
- Groups must be 3m apart at all times.
- Users must wear masks unless swimming.
- Adopt a "swim and leave protocol".
- During lightning warnings, the session will be cancelled and pool users must leave the property.



SHOWERS AND LOCKER FACILITIES

- Will be closed until further notice.

WORKSHOPS AND FUNSHOPS

- Will be suspended until June 13.

OUTDOOR CLASSES

- Will be suspended until June 13.

FOOD AND BEVERAGE

TAKEAWAY MENU

All F&B outlets will be closed from May 16 to June 13. Takeaway options will be made available at the Greenhouse and The Nest. Members and guests can pre-order and collect at the restaurant.

GREENHOUSE Operation Hours: 11am – 8pm (May 16 – June 13), Last Order: 7.30pm

Click [here](#) to view the Online Takeaway Menu

Email Address: dtlsfmb@gmail.com

THE NEST Operation Hours: 6.45am – 7pm

Last Order: 6.30pm



IN-ROOM DINING

For Members and guests staying in the hotel, all Food and Beverage inclusions and orders will be sent to your room at your preferred timing. Breakfast is available from 5am to 11am, with the last order at 10.30am. The all-day dining menu is available between 11am to 11pm, with the last order at 10.30pm.

DEVARANA WELLNESS

The spa will remain open for appointments. However, due to the new tightened measures, facial treatments are unavailable and use of the sauna is restricted. A mask will also need to be worn throughout the treatment.

ENFORCEMENT

While some of these measures may be inconvenient, it is important to remember that we are still in the midst of a global pandemic situation – one that has taken a concerning turn here in Singapore. The rules and regulations stated above are being implemented for the safety of all our Members, guests and staff. Those who fail to comply with the rules and regulations set out may be removed from the property and depending of the severity of the infraction, may be suspended from using the facilities.

A reminder that all Members are responsible for the behavior and compliance by their guests.

As a club, we are committed to following, and in some cases exceeding the requirements put forth by the authorities, in order to sincerely support the pursuit of keeping Singapore safe. We cannot do this without your attention and diligence to embrace these enhanced measures. Together, we can keep our club safe for all of our Members, guests and staff. Thank you for your patience and unwavering support. We look forward to seeing you at the club soon.

The Management
