



FEES AND POLICY CHANGES EFFECTIVE JANUARY 01, 2022

Buggy Fees

Due to the rising cost of golf buggies, materials, utilities and labour, as well as making improvements to the golf course conditions, please be informed that effective January 01, 2022, Buggy Fees will be adjusted to \$48.60 for 18 holes and \$24.30 for 9 holes (fees are subject to prevailing GST).

Rain Check Policy

With effect from January 01, 2022, we will make an amendment to our Rain Check Policy to reflect the following:

Play Completed	Rain Check
Time Cancelled due to Rain/Lightning	Full Refund (if paid) / Cancellation Waived
Teed off and not completed hole 1	18-hole Rain Check
Teed off and completed 1-9 holes	9-hole Rain Check
Teed off from hole 10 and further	No Rain Check

Note that Rain Checks are valid for 1 month and will be subject to additional green fees and full buggy fees when returning for redemption.

Cancellation Policy and Fees

From January 01, 2022, there will be a revision of the Cancellation and No-Show fees to the following:

	Weekday	Weekend
Cancellation	\$60	\$120
No-Show	\$200	\$300

The current policy for cancellation remains in effect that any booked tee time is subject to cancellation fees, regardless of notice period. This policy will be reviewed as Covid-19 measures and demand change.





- Cancellation/No Show fees will only be waived with a valid Medical Certificate.
- Members found to be cancelling an excessive amount (regardless of paying fees) may have their booking privileges suspended.

DRIVING RANGE BOOKING POLICY EFFECTIVE JANUARY 15, 2022

Starting on January 15, bookings for standard range bays will be for Laguna National Members only. All golfers, including visitors, will be able to book Toptracer Bays, which are booked in blocks of 1-3 hours. All other bays will be on a first-come, first-served basis and will be assigned to customers upon reaching the driving range. As we remain under some restrictions of Safe Management for Covid-19, please note that all golfers must still check in at the golf shop, complete Safe Entry, and follow protocol for wearing of masks and bay capacity/safe distancing.

CHANGES TO HANDICAP, PROFICIENCY REQUIREMENT AND JUNIOR GOLFERS PLAY ACCESS, EFFECTIVE FEBRUARY 01, 2022

General Course Access and Appropriate Tee Boxes

In an effort to further improve both safety and speed of play on our courses, we will be implementing some controls on golfers that access the course and the respective tee boxes they are permitted to play from. This policy will be put into effect from February 01, 2022 onwards. Golfers will need to have a minimum qualification of a Proficiency Certificate (PC) in order to access the golf course. Those with a PC will be able to access the courses at any time on the weekdays and during 9-hole slots on all days including the weekends. In order to play in 18-hole slots on the weekend, one must possess a valid golf handicap. A summary of playing access can be found below:





General Access	WD 9-Holes	WD 18-Holes	WE 9-Holes	WE 18-Holes
No Proficiency Cert	N/A	N/A	N/A	N/A
Proficiency Cert	YES	YES	YES	N/A
Handicap	YES	YES	YES	YES

Handicap Requirements for Tee Access

Golfers accessing the courses shall be doing so under the following restricted access.

CLASSIC COURSE			MASTERS COURSE			
	MEN	LADIES		MEN	LADIES	
BLACK	6.0	N/A		BLACK	9.0	N/A
BLUE	14.0	N/A		BLUE	18.0	N/A
HYBRID	20.0	N/A		WHITE	28.0	28.0
WHITE	28.0	28.0		RED	N/A	36.0
RED	N/A	36.0				
GREEN	36.0	40.0				

Further to this, if the Marshals/Club officials determine that a golfer does not have the required certification, is unable to keep pace of play or observe proper course etiquette/safety, they may require golfers to move forward to more appropriate tee boxes or remove them from the course altogether.

It is a Member’s responsibility to correctly declare their guests’ handicaps and ensure they are playing from the appropriate tee boxes.





Proficiency Certificate

A Proficiency Certificate (PC) is a basic qualification that is awarded to novice golfers to confirm that they have the necessary basic skills and understanding of golf etiquette and rules to be able to play on the course in an orderly and safe manner. Test/observation dates will be on selected Tuesday evenings on the Masters Course at a charge of \$20/person. Golfers who are interested in obtaining a Proficiency Certificate can contact Golf Operations to book a test/observation date.

Email: golf.ops@lagunanational.com Phone: 6326 1942

Golf Handicap

In order to obtain a handicap, golfers must complete and submit a total of 5 x 18-hole rounds of golf (or equivalent with 10 x 9-hole rounds), pass the handicap theory test and a practical test in the form of a courtesy round where our Club officials will verify playing ability and understanding of correct course etiquette. Test/observation dates are subject to availability and at a charge of \$20/person. Golfers who are looking to obtain their handicap can contact Golf Operations to engage in this process.

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Junior Golfers Play Access

Laguna National has always prided itself on being a family-friendly golf Club which supports the development of youth golf. As we continue to see an increase in junior golfer participation, it has become necessary to review the privileges for junior golfer course access. Please note the following access privileges to be in effect from January 10, 2022:

Junior 14 & Under	WD 9-Holes	WD 18-Holes	WE 9-Holes	WE 18-Holes
No Proficiency Cert	N/A	N/A	N/A	N/A





Proficiency Cert	YES	N/A	YES	N/A
Handicap	YES	YES	YES	YES
Junior 15 & Over	WD 9-Holes	WD 18-Holes	WE 9-Holes	WE 18-Holes
No Proficiency Cert	N/A	N/A	N/A	N/A
Proficiency Cert	YES	YES	YES	N/A
Handicap	YES	YES	YES	YES

OTHER INFORMATION

Formation of a Disciplinary Committee

Another new development in December saw the formation of a Disciplinary Committee comprising four upstanding Laguna National Members – Yarman Vachha, Dr Gordon Tay Soi Kheng, Ching Chiak Yong and Wong Ming Fong.

The Disciplinary Committee will be tasked with investigating and adjudicating upon any reported incidents that arise at the Club, ranging from dangerous play to failure to take care of the golf course and abusive and aggressive behaviour between Members and/or towards our staff.

Sad to say that there has been a significant increase in the number of reported cases in recent months. This will not be tolerated and those found guilty of improper behaviour will be dealt with in appropriate fashion.

To be clear, there is no place for rude, inconsiderate and anti-social behaviour at Laguna National. With the help of our sage Disciplinary Committee Members, we look forward to stamping it out and allowing everyone to enjoy our fabulous facilities in a happy and harmonious environment.





Course Care

We would also like to remind Members that it is the responsibility of each golfer to exercise basic course care in repairing divots, raking sand traps (when applicable) and repairing ball marks on the greens. We thank you for your understanding as we continue to pursue improvements in the equity and standard of play on our esteemed golf courses. We are confident, that with the commitment of all Members, we will continue to elevate the standard of play and the stature of our fine Club. We look forward to continue on this journey with you in bringing Laguna National to the forefront of first-class golf clubs in Singapore, and beyond.

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Managing Agent of:

