



Member's Update – July 17, 2020

Having re-opened our doors on June 19, we are now almost 1 month into this new era of operation with enhanced measures for safety in the times of COVID-19. As the situation continues to develop, we are constantly re-evaluating measures at the club and improving the experience, while still strictly observing safety and distancing measures being enforced by the relevant authorities. As such, we have the following updates to share with you as we move into month two:

Mask and Distancing Safety

We would like to take this time to remind all members that wearing masks is still mandatory unless eating, drinking or engaged in strenuous activity. While this activity could mean having your mask off on the golf course, it is imperative that masks be worn at ALL other areas of the club including:

- Arrival in the car park and through the security screening.
- In ALL areas of the golf lobby and toilet.
- While ordering at Mulligan's Corner.
- At the buggy staging areas.
- While on and around the putting greens.
- While you are signing in at the 1st tee with our Starters.
- Anywhere you may be engaged in conversations.
- In the Nest at all times before your food/drink arrives and after it has been cleared.

Social distancing is to be practiced not only while at the clubhouse and at the Nest but while on the golf course, including when you are taking out and putting in your golf clubs on the golf buggy.

Members are also reminded that temperature and SafeEntry scanning is mandatory and members must enter through the designated area for screening BEFORE going to the buggy area or any other area of the club.

LAGUNA NATIONAL GOLF & COUNTRY CLUB

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The COVID-19 situation is still very serious and we must continue to be vigilant in our measures to ensure safety. Our staff will be reminding members of these regulations and we are counting on your support to help make Laguna National a safe environment.

Buggy Dividers

While we have currently been observing a 1 person per buggy (same household sharing) policy, we now have clarity from the relevant authorities on the safety of implementing shared buggies with a screen/divider between the occupants. Next week, we will begin the installation of dividers on a number of our buggies so that we are able to return to buggy sharing on the golf course. This is an important move for us for the following reasons:

- Reduced buggy traffic, which is tremendously taxing for wear and tear on both our buggy fleet and the golf course.
- Reduced time, resources and manpower to clean and sanitize the fleet before and after each round of golf.
- Ability to release more golf flights for more member access.

It is important to understand the following measures when sharing buggies:

- Please refrain from sharing equipment, food, drinks or sand bottles
- Please remain in your seat only. Do not change drivers during the round.
- Please note that the buggy divider is being installed on the buggies for safety purposes. Please do not shake it or meddle with it, as doing so, could result in the suspension of playing privileges. As with all buggy parts, damage to the divider is chargeable to the golfer up to \$300. Please notify our team if you notice any issues before you start your game.
- Only golfers that are residing in the same household will be issued buggies without the divider.

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Reintroduction of Sand Bottles

We have had a lot of encouraging feedback from members who have expressed concern for the divots on the course and not having access to sand. While our primary concern was to ensure safety by reducing contact points, we have continued to refine our operations and ensure a safe program for sanitization of the sand bottles. As such, we will be reintroducing sand bottles to the buggies.

- Each buggy will be provided with 2 sand bottles, one for each golfer.
- Please use the sand to fill your divots during the round.
- Please refrain from sharing sand bottles.
- There will be no bottle exchange stations on the golf course – we appreciate that you may run out during the round.
- Sand bottles will be sanitized with our Electrostatic Sprayer machine after each use.

The team at Laguna National takes great pride in preparing the golf courses for your enjoyment. And, it is considered proper golf etiquette for golfers to do their part by taking care of the golf course also, by repairing their ball marks on the greens and filling their divots with sand, which is in the best interest of everyone in order to have well maintained golf courses that will make us all proud. It is the member's responsibility to ensure that the member and their guest(s) follow these common cares for the course practices. Failure to do so could result in immediate removal from the golf course and/or disciplinary action.

Thank you.

The Management

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