



MEMBERS UPDATE

Dear Members,

In our pursuit to improve our services and your use of our facilities, we have the following updates regarding our Golfing Waitlist, SafeEntry Management and Locker Usage at the club. Please [click here](#) for more information.

Thank you.

The Management

Wait List Messaging Line

To further enhance our services regarding tee time bookings, we have engaged a messaging line dedicated to the management of the waiting list. If you are unable to book a tee time through the online booking platform and would like to be put on the waiting list, please WhatsApp a message in the following format to: 98686871

Name: XXXXXXXX

Membership No: XXXXXX-XX

Date requested: XX/XX/XX

Preference: Classic or Masters

Preference: AM or PM

Members: X

Guests: X

For documentation purposes, waiting list requests will **NO LONGER BE ACCEPTED** over the phone or by email – we will **ONLY** accept waiting list requests through this messaging line. Please note that you cannot add your name to a waiting list for a day that has not yet opened. We will only accept waiting list requests from 7:30am onward on the day that bookings open.

Our team will also be using this messaging line to reach out to you to offer available times as they come free.



SafeEntry Management

A reminder that ALL customers MUST enter the property at the Golf Clubhouse lobby to complete temperature screening and SafeEntry scanning. It has come to our attention that some members are parking their cars on the ground floor of the car park and entering the property from the delivery entrance (old temporary golf operations) area. Please note that this is **STRICTLY PROHIBITED**. This area is under surveillance of CCTV and any members found to be accessing the property in this way may face suspension from using any/all facilities.

We would like to take this opportunity to remind all members that Covid-19 regulations and restrictions are still in place and MUST be adhered to. We are aware this may be an inconvenience, but will not tolerate any member/guests putting Laguna National at risk. Please note that all members are also responsible for their guests and their behaviour at the club at all times. Please inform your guests of any and all procedures and regulations that they are expected to follow.

Clubhouse, Changing Room and Locker Usage

Please be reminded that the Golf Clubhouse closes at 9:00PM. This includes the changing rooms and the golf shop. Golfers are reminded that they are to go to the changing room after their game to use the showers and remove their belongings before heading to The Nest to dine. Customers are to leave The Nest by 8:45PM in order to move through and be clear of the Golf Clubhouse and collect their golf bag by 9:00PM.

We appreciate your cooperation in following these hours to ensure a smooth operation and enjoyment of the facilities.

Thank you.

The Management