



Dear Members

We would like to take this opportunity to provide you with a few important reminders and updates.

## 1. Safe Management Measures

- a. **SafeEntry and Temperature Checks** - Please be reminded that there are only two designated SafeEntry and Temperature checkpoints when entering Laguna Resort, which are located at the Golf and Hotel Lobbies. For cases involving those who enter the property from other non-designated places, it is considered a serious offense and disciplinary actions will be necessary. The resort receives multiple inspections each week from the relevant government authorities and should they feel we are not complying with Safe Management Measures, they will certainly issue us with warnings which may result in fines and / or temporary closure of the Club. Let's not let that happen!
- b. **Masks** – It is still required by law that everyone wear a mask while at the Club except while exercising or performing strenuous activities. Over the past several weeks, we have observed a number of Members not wearing their masks while at the i) bag drop, ii) buggy return area and iii) while walking around the Club.
- c. **Intermingling between tables at F&B outlets** – This is still not allowed and we kindly request that you refrain from doing this while at our F&B outlets and other common areas such as the swimming pools and tennis courts.
- d. **Flagsticks** – Please do not remove them.

Members not complying with these regulations may be subjected to disciplinary action including suspension from the Club.



2. **9-hole Walking Play** – This will resume on the Masters course for the evening session only, starting March 1. Please note the following conditions:

- a. Masters Course Only
- b. Evening Session Only (After 4:30PM)
- c. New walking fee of \$8.56 with or without trolley. Trolleys are limited and will be issued on a first come first-served basis.
- d. All golfers must take a carry sand bottle and use to fill divots.

3. **Membership Cards**

As we aim to maintain an environment that protects the rights and privileges of Members, please be reminded that Members must always have their membership card on them at all times. You will be required to present your membership card at all outlets in order to enjoy your membership access and benefits such as:

- a. Receive discounts at F&B outlets
- b. Utilise Credit Spending privileges
- c. Charge expenses to your membership account
- d. Utilise the Express Check-in Service at your designated starting tee

4. **Course Conduct and Dangerous Play** – There have been several cases recently reported to us that poor course conduct, aggressive behaviour between Members and dangerous play is occurring far too often on the golf courses. As a result of this, we are now conducting several interviews with Members who have brought this to our attention and for those who are considered to be at fault, may have their Club privileges suspended. We would like to remind all Members that there is an expectation of courtesy and decorum to be shown between Members, guests and all patrons of the Club. With the Club operating at a high capacity, there are bound to be instances that occur. However, these instances can and should be settled in a calm and respectful manner. If required, you may report issues to the management for further review.