



Dear Members,

As you might be aware, the Multi-Ministry Task Force has announced the requirement of tighter measures to help curb the recent spike in COVID-19 cases in Singapore. We are now preparing the move to Phase 2 (Heightened Alert) and would like to bring your attention to the following updates, which will be in place from Thursday, July 22, 2021 until further notice.

We ask for your kind cooperation in abiding by the rules and regulations in place and thank you for your kind patience and understanding.

MASTERS MORNING FLIGHTS – AVAILABLE FOR THURSDAY, JULY 22, 2021

Due to the recent changes in enhanced safety measures, we have had to postpone an outside event on the morning of July 22 on the Masters Course. As a result, we are pleased to inform you that we will be opening these flights for online booking, starting at 18:00 this evening of July 21. Kindly log on to the online booking portal for all bookings and please continue reading ALL the updates below that will be in effect.

READY2GOLF RETURNS

In general, we will be reverting to our previously engaged READY 2 GOLF model:

- **Laguna National will be a MANDATORY MASK facility.** You must wear your mask at all times unless actively consuming food and drinks.
- Show up to the course dressed and ready for your game.
- There will be no lockers and no showers available.
- Arrive approximately 20 minutes before your game – as this will allow you enough time to get registered and to the tee box before your time, but not an excessive time where you would be lingering around the Club.
- Do not touch the flagstick or make unnecessary contact with others while on the property.
- Upon conclusion of your game, kindly leave the property immediately.
- Do not linger or intermingle at any time.
- Do not come to the Club if you are having flu symptoms or feeling unwell.

SAFE DISTANCING

- Do not linger and intermingle at the Club at any time.
- **Gathering before or after your game outside the Nest, Club lobby or any other areas of the Club and consuming any food and beverage in a group is prohibited.**



- Maintain proper distancing in queues and at all areas of the Club.
- While on the course, aside from your buggy-mate, you must keep a 3-meter distance from any other golfer on the golf course at all times.

WEARING OF MASKS

With the stricter rules being implemented and for the best interest and safety of you, all our Members and the Club, masks are to be worn at all times around the Club. For removal of all doubt, **ALL CUSTOMERS MUST WEAR A MASK AT ALL TIMES** with the following exceptions:

- Actively engaging in playing tennis.
- Actively swimming.
- Actively putting food or drink in your mouth. Pull your mask down to bite or sip and put your mask back up. Smoking will be enforced the same way.

The acceptable way to wear a mask

Kindly be reminded that there is only one way to wear a mask – it must be on your face, covering both your mouth and nose at the same time. Those wearing a mask incorrectly will be treated the same as those not wearing a mask at all.

Neck scarf and gaiter are not allowed in place of masks

Please note that neck scarfs and gaiters are not allowed in place of masks on the golf course. Golfers may still wear them for sun protection, but you must ALSO wear a mask to comply with safe management measures.

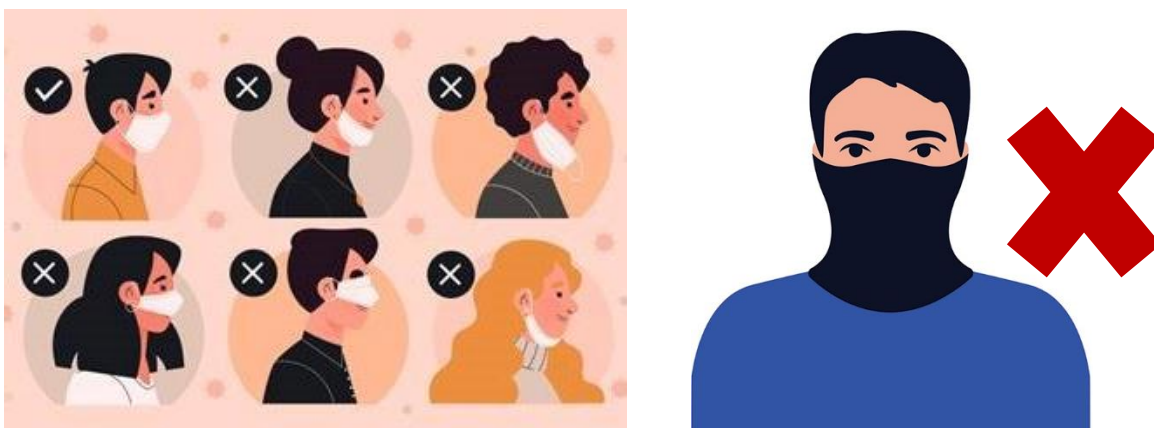


Image: (L-R): Acceptable way to wear a mask. Gaiters are not allowed in place of masks.



TRACETOGETHER SAFE ENTRY

It is MANDATORY that all Members and guests entering the property complete SAFE ENTRY using the TRACE TOGETHER APP or the government-issued TRACE TOGETHER TOKEN, as well as having your temperature scanned.

GOLF FLIGHTS / TEE TIMES

As per the guidelines set out and approved by Sport Singapore, golf is allowed to be played in flights of 4 golfers, where groups must play as two separate 2-balls who must keep a **3-METER DISTANCE BETWEEN YOUR 2-BALL PAIRS** at all times. At the same time:

- **ALL GOLFERS MUST WEAR A MASK AT ALL TIMES** at the main golf Club, regardless of the number of players in the flight, unless actively consuming food or drinks.
- Golfers may cancel times without penalty if they are uncomfortable playing while wearing a mask at all times.

BOOKINGS

Bookings will continue to open at 07:00, seven days in advance, through the online platform. You may continue to book as per normal but you will need to conduct play as 2-ball pairs, and maintaining distance within your 4-ball at all times.

WALKING GOLF SUSPENDED

As new measures require us to abandon play during lightning warnings, we are suspending walking play until further notice. This is so that we are able to track the location of all golfers and evacuate the golf course safely and efficiently. Golfers are not able to wait in rain shelters, and we, therefore, need all golfers to be able to get off the course quickly and safely in a golf buggy. In the event of a lightning warning, we will broadcast the notices to the GPS screen in your buggy.

This is also for the safety of all golfers as they are required to wear a mask at all times on the golf course.

HANDLING OF GOLF BAGS

We will continue to handle golf bags at the bag drop and send them down for staging on the buggies. Members who wish to carry their bags through the golf lobby and to the golf course are welcome to do so as well.



IMPORTANT: LIGHTNING WARNING PROCEDURES

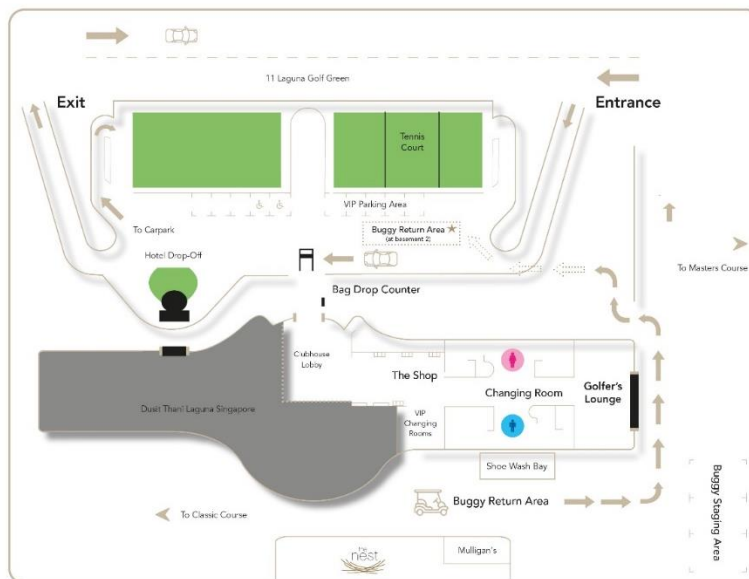
While we are able to play golf on the course in a modified way due to inherent distancing in golf, the circumstances around Lightning Warnings are of particular concern. It is important for everyone to know that, during a Lightning Warning, you are required to follow these strict procedures:

GOLFERS WITH TEE TIMES DURING LIGHTNING WARNING

- ALL Tee Times that are scheduled during the lightning warning times will be cancelled and considered invalid.
 - Golfers already on the property must leave as soon as possible.
 - All other golfers should not come to the Club.
- Only golfers with a tee time that is valid may be at the property.

GOLFERS ON COURSE

- In the event of a lightning warning, notices will be broadcast through the GPS screen in your buggy and sirens will be sounded.
- All golfers on the course must stop their game and leave the property immediately.
- In the event of a lightning warning, golfers returning from the course **MUST drive down to the basement level of the car park where you will be guided to park your buggy. The standard Buggy Return area will be CLOSED.**



- Golfers who drive to the Club are required to take their clubs off the cart, to their vehicle and leave immediately.
- Golfers who are in taxi need to take their clubs up to the upper level and wait for taxis to arrive at the main lobby. Please maintain proper distancing and avoid conversing/gathering while waiting for your taxi.
- **NO GATHERING OR WAITING AT THE BUGGY AREA IS ALLOWED.**



- GOLFERS WHO DO NOT COMPLY WITH THE ABOVE REGULATIONS MAY BE SUSPENDED FROM USING THE CLUB FACILITIES.

Lightning Warnings will be posted on our website as soon as they are received. Please check our website www.lagunanational.com/golf/lightning-update for updated information throughout the day.

RAIN CHECK POLICY

- We will revert back to our relaxed rain check policy due to circumstances requiring us to abandon play.
- Guests who complete less than 5 holes will be issued an 18-hole rain check.
- Guests who complete more than 5 holes and less than 14 holes will be issued a 9-hole rain check.
- Guests who have completed 14 or more holes will not be issued a rain check.
- All rain checks are for green fee only and buggy fee is still applicable.

EVENTS

Events are allowed to continue with enhanced measures as long as they are compliant with the current standards/restrictions applied to golf and that there are no social gatherings. As such, we are pleased to inform that we will continue with our planned Medal on July 24/25. Participants are reminded to be early for their time, but refrain from gathering and should maintain safe distancing at all times.

CHANGE IN HOURS OF OPERATION

Please note that during this time of enhanced measures at the Club, the following facilities will have adjusted hours of operation:

- GOLF BAG DROP: **06:30 – 20:00**
- THE SHOP: **06:30 – 20:00**
- GOLF CHANGING ROOMS (Toilets): **06:30 – 20:00**

LAGUNA PRACTICE

Laguna Practice will operate as a MANDATORY MASK FACILITY. All users must WEAR A MASK AT ALL TIMES even when training at the driving range and short game area. At the same time: Spectators are not allowed – all users must have a booked slot.

- While using the short game area, please ensure that you maintain a 3-meter safe distancing from others.





LEADBETTER GOLF ACADEMY

The Leadbetter Golf Academy will remain in operation with some amended practices:

- All students will be required to wear a mask during all lessons.
- Enhanced distancing measures will be in place for any group classes.

Please seek clarification from your coach for any questions.

FLIGHTPATH CAFÉ AND BUNKER LOUNGE

The Flightpath Café and Bunker Lounge will be closed until further notice. Drinks and snacks may be purchased from the vending machines at the range and consumed at your range bay. As no dining is allowed, no outside delivery or meals are to be consumed on the property – only snack items from the vending machines.

FOOD & BEVERAGE OUTLETS

- Dining is not allowed in all F&B outlets.
- Takeaway and Delivery will be available at the following outlets:
 - The Nest (for takeaways): 06:45 – 19:00 | Last order: 18:30
 - Dusit Gourmet (for deliveries and takeaways): 11:00 – 20:00 | Last order: 19:30

SOCIAL AND RECREATION UPDATES

In compliance with the Phase 2 (Heightened Alert) status, there will be restrictions to the following Social and Recreation activities:

Funshops by Stella

- Funshops organised will still be able to carry on.
- The maximum capacity for participants allowed will be at eight persons. As slots are subject to availability, please sign up earliest possible to avoid disappointments.
- For kids' classes, parents will not be allowed to stay inside the venue. Parents are highly encouraged to pick up their kids after the stipulated timing.
- Groups of two are allowed. A 3-meter safe distancing between groups is required and no intermingling is allowed.
- Masks can only be removed if you're consuming any Food & Beverage.
- If non-compliance of any above will be asked to leave the class. No refund will be accorded.
- If participants don't feel well please stay at home, class fee will be refunded. Especially if you're having flu / cough / sore throat / fever, please seek doctor ASAP.
- To enquire about Funshops, please visit our website at www.lagunanational.com/workshops-and-activities





Gym

- DFIT gym will be closed till August 18, 2021.

Fitness Classes

- FloatFit and SwimSanity classes will be suspended till August 18, 2021.

Swimming pool

- Register in groups of two (e.g. A family of 4 will split into 2 groups of 2).
- Members are only allowed to book one slot per visit per day. No multiple slot bookings allowed.
- Once the timing for the slot is up, please leave the swimming pool for other users of the next time slot to enjoy the facility.
- Stay in the same group throughout the visit to the resort.
- Stay at least 3-meters apart from other groups and do not intermingle.
- A mask must be worn at all times unless when you are in the swimming pool.
- Members are advised not to mingle in the resort as much as possible.
- No Food & Beverage is allowed by the poolside.

Swimming lessons

- Private 1-to-1 swimming lessons are still ongoing.
- Group classes are suspended till August 18, 2021.
- To enquire on Swimming lessons, please visit our Lifestyle website at www.lagunanational.com/lifestyle

Tennis Court

- Register in groups of two. (e.g. A family of 4 will split into 2 groups of 2).
- Only two players can be on the court at the same time. (e.g. 1-vs-1 per game only).
- Stay in the same group throughout the visit to the resort.
- Stay at least 3-meters apart from other groups and do not intermingle.
- A mask must be worn at all times unless playing tennis or drinking water for hydration.
- Members are advised not to mingle in the resort as much as possible.

Tennis Lessons

- Private 1-to-1 tennis lessons are still ongoing.
- Group lessons are suspended till August 18, 2021.
- To enquire about Tennis lessons, please visit our Lifestyle website at www.lagunanational.com/lifestyle





For more information on group classes and sign ups, please contact Lifestyle Counter or visit our website at www.lagunanational.com

ENFORCEMENT

While some of these measures may be inconvenient, it is important to remember that we are still in the midst of a global pandemic situation – one that has taken a concerning turn here in Singapore. The rules and regulations stated above are being implemented for the safety of all our Members, guests and staff. As such, we have to ensure that these measures are strictly adhered to, and that those who fail to comply with them may be removed from the property, and depending of the severity of the infraction, may be suspended from using the facilities.

A reminder that all Members are responsible for the behavior and compliance by their guests. As a Club, we are committed to following, and in some cases exceeding the requirements put forth by the authorities, in order to sincerely support the pursuit of keeping Singapore safe. We cannot do this without your attention and diligence to embrace these enhanced measures. Together, we can keep our Club safe for all of our Members, guests and staff.

Thank you for your patience and unwavering support. We look forward to seeing you at the Club soon.

The Management

