



## MEMBERS UPDATE – RESPONSE TO ENQUIRIES ON BUGGY FEE INCREASE

Dear Members

Concerning the recent announcement of the increase in buggy fees, we sincerely thank those who have taken the time to write to us expressing your concerns. While the noticeable change in fees has been applied to our Buggy Fees, this fee is to offset rising costs for much more than just buggies. Please allow us to take this opportunity to elaborate further on why the Club needed to make this difficult decision after much deliberation.

**1. The Buggy Fee increase is primarily due to increasing costs associated with maintaining a premium fleet of golf buggies which are equipped with a state-of-the-art GPS system along with earth friendly type lithium batteries**

As you may or may not be aware, our ClubCar buggies are and have been considered the #1 golf buggy in the industry for many years and are being used globally at many premier golf clubs. We understand that this new buggy fleet has some teething issues, and we are in constant contact with the supplier to ensure the necessary fixes take place quickly. We apologise for the inconvenience you may have experienced during this period and thank you for your patience with us.

**2. Increasing operating costs**

The cost of operating the golf courses has increased tremendously over the years. The electricity rates to the property have gone up by 64% as of Oct 2021, and the irrigation water rates are forecasted to increase by more than 500% in 2022. Furthermore, the costs of fertilisers, pesticides, sand, machinery spare parts, irrigation system pipes, fittings and accessories, that are required to maintain the golf courses, are on the rise. There has also been a significant spike in prices for the purchase of golf course machinery, including mowers for the greens, tees, fairways and roughs, transport vehicles, trailers, tractors, spray equipment, and more.

At the same time, you might be pleased to know of the following golf course condition improvements and upgrading projects planned for in 2022:

**1. Golf Course Irrigation Water Supply Pipeline**

The PUB treated effluent water supply to Laguna National and other nearby golf courses will go offline this year. In order to ensure that our golf courses have a sufficient amount of irrigation water supply during extended periods of dry weather, we will need to install an extensive amount of underground pipe to transfer the new source of irrigation water to





both golf course irrigation lakes. Furthermore, the cost to use the new source of irrigation water will cost the Club more than 500% per cubic meter.

**2. Lake 9 & 18 Classic Course**

Clearing the lake of unwanted vegetation and removal of a meter plus depth of built up organic matter and silt. This lake will become part of our overall plan to harvest and store more rain water for golf course irrigation purposes.

**3. Golf Course Landscape Upgrades**

An extensive amount of landscape upgrading on both golf courses will take place throughout 2022.

**4. Masters Course Drainage**

A significant amount of new underground drain lines will be installed in the Masters Course roughs and bunkers.

**5. Masters and Classic Course Bunker Renovations**

A considerable amount of upgrading will be done to bunker complexes to reduce the amount of sand erosion during heavy rainfalls.

**6. Masters Course Irrigation System**

The current irrigation system will require a major upgrade to a state-of-the-art computerised type irrigation system to be similar to what is on the Classic course.

The other costs associated with operating a world-class 36-hole golf facility with a brand-new clubhouse with premium type facilities have been trending upwards for many months, and this trend is expected to continue throughout 2022 and beyond. Unfortunately, due to the COVID-19 situation, you have not been able to experience all that we have in store for you at our new clubhouse. We are certain that once restrictions on social gatherings are lifted, you will get to enjoy these truly fantastic facilities.

The subscription fees have remained unchanged for 10 years, with the last adjustment being made in 2012. Furthermore, our Buggy Fees have risen from \$30 to \$52 over a period of 11 years, which represents a \$2.00 per year average increase.





Our pledge to you, our loyal Members, include:

- To make significant golf course condition improvements in 2022 and beyond. As many of you are aware, there was a significant amount of course improvement works done from 2015 to 2019 and this was supposed to continue in 2020 onwards, however, COVID-19 severely interrupted our plans but now that we are on the backside of the pandemic, we are ready to pick up the pace on where we left off, and then some.
- Our 2022 plans include hosting many Member events, functions and tournaments.
- We acknowledge there have been shortcomings in our service level standards and we will do our utmost to rectify these concerns and make necessary improvements.
- Pending approval from regulatory bodies, we have plans to once again host high profile professional tour events from 2022 onwards.
- Many other exciting surprises for you are part of our 2022 strategy to ensure all our Members feel like they belong to a unique, dynamic and desirable golf club.

Last but certainly not least, it is our commitment to you that we will continue to strive for the best and ensure that we remain as one of the most prestigious golf clubs in Singapore, the region and beyond for many years to come, thus protecting the value of your membership.

We will continue to maintain an open line of communication with all our Members to strengthen our relationship with you. Once again, we appreciate all your support.

Yours sincerely,  
The Management

