



Dear Members,

We hope you are all remaining safe and well. We have very much enjoyed seeing you all at the Club over the past months, actively enjoying both of our championship golf courses, The Nest and now our new golf clubhouse.

As the utilization of the course remains high, we have seen an increase in pace of play issues. As such, we would like to take this time to define what is considered to be slow play, how the Club will approach rectification of this and also provide you with some helpful tips for you to be a courteous and responsible Member in keeping the pace.

These guidelines will come in effect from November 16, 2020 onwards.

Acceptable Time for Completion

The pace of play for any golf course can vary depending on a number of factors such as the difficulty of the course, distances from tee to green, allotted break time for snack/toilet during the game, typical weather conditions, tee time intervals, etc.

For our courses at Laguna National, with all of the above factors taken into consideration, the **MAXIMUM ALLOWABLE TIME** for a round of 18 holes has been determined to be:

- **MASTERS COURSE** 4 hrs 15 minutes
- **CLASSIC COURSE** 4 hrs 20 minutes

Please note that this is the **MAXIMUM ALLOWABLE TIME** and any time beyond this may be considered to be in breach of the pace of play guidelines. The target for completion of any 18-hole game should be 4hrs 5 minutes.

*Additional allowance will be made for extenuating circumstances such as times when buggy-on-track is implemented.



Expectations for play at Laguna National

It is expected that all golfers playing at Laguna National will be capable to complete a game in 4 hours 5 minutes, but more importantly, not more than the maximum allowable time. As a general “rule of thumb”, you should be keeping up to the flight in front of you at all times, not falling behind more than the equivalent of a par 4 hole.

Of course, we all know that golf is an unpredictable game and on occasion, your flight may encounter problems with lost balls, rules disputes, a bad stretch of shots, rain delays/restarts or some other factors that will cause you to fall behind temporarily. We understand this, but at the same time, it is expected that if your flight falls behind, you will make additional effort in the subsequent holes to close the gap with the flight ahead of you.

Helpful tips to keep a good pace of play:

- Play the appropriate tee boxes for your skill level. This will not only help you play faster, but give you a more enjoyable round with more chances of making par or that elusive birdie. The Club recommends the following tee boxes to be played based on your handicap

Tee	Men’s Handicap Range	Ladies’ Handicap Range
Black	0 – 9.9	-
Blue/Hybrid	10.0 – 16.9	-
White	17.0 – 36.4	18 & below
Red	-	0 – 40.4

- Be aware of your guests playing ability. Members are responsible for their guests at all times, including their pace of play.

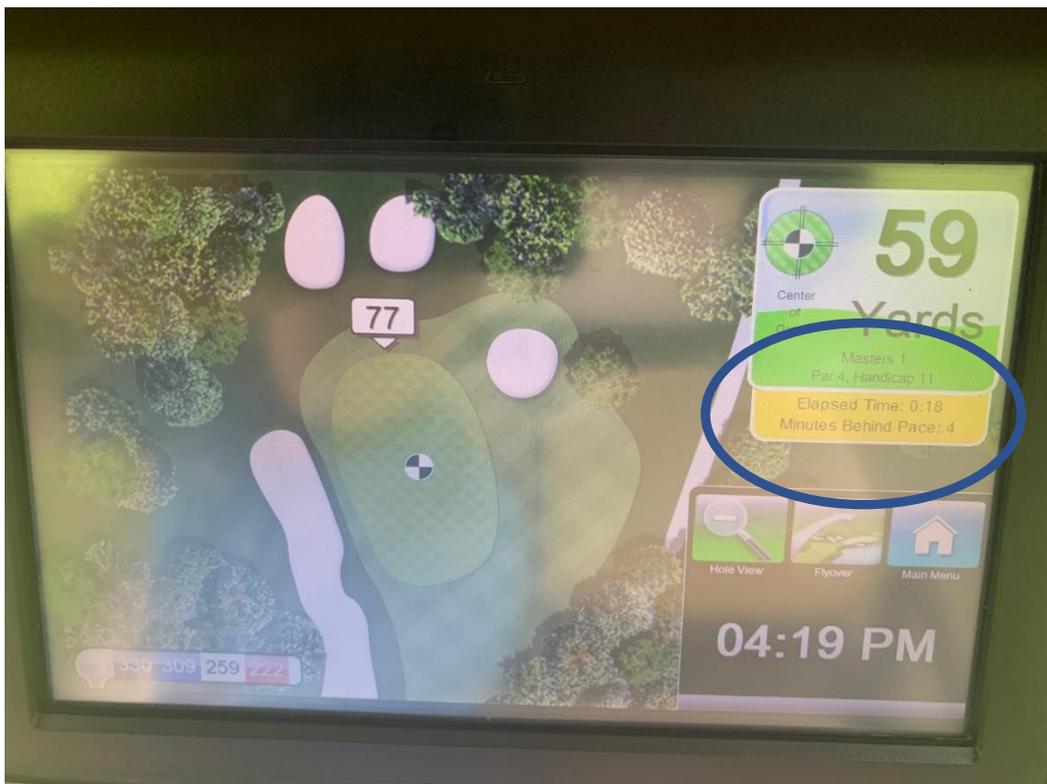
- Be a conscious “Ready Golfer”
 - Ready Golf means whoever is ready, should play, assuming it is safe to do so. There is no need to play in order of distance from the hole or who has the “honor”.
 - When others are playing, be preparing for YOUR turn by:
 - Getting into position for your shot, assuming it is safe to do so
 - Checking your distance and selecting your club
 - Start your pre-shot routine like making practice swings
 - Read your putts while others are putting
 - Finish putting out once you have hit your first putt – instead of marking each time
 - Work with your buggy mate when getting closer to the greens.
 - One player can be dropped close to their ball and take the clubs they need to finish the hole while the other drives to park at the green.
 - Assist by bringing sand or your playing partners club when they have forgotten it.
- Manage your shot time
 - Pre-shot routine should be limited to a quick evaluation of distance, club selection and one (if any) practice swing.
 - If you typically take a bit more time at your shot, you can compensate by moving quickly to and from your shot.
 - If you are between clubs, take them both with you to your ball, as well as the sand bottle so that you do not need to move back and forth to the buggy.
- Keep moving through the round
 - While it is normal to need a short break to get food/drink or use the toilet, this is inclusive in the time allocated for your round.
 - Meal breaks at the turn are not permitted. Any flight that stops during the round will lose their place on the course and not be permitted to return back.

Enforcement of Pace of Play Guidelines

Pace of play is something that all golfers need to be self-aware of. Each GOLFER needs to be aware of his/her position on the golf course in relation to the allowable time. For your assistance, the Club has implemented several measures to remind you of this:

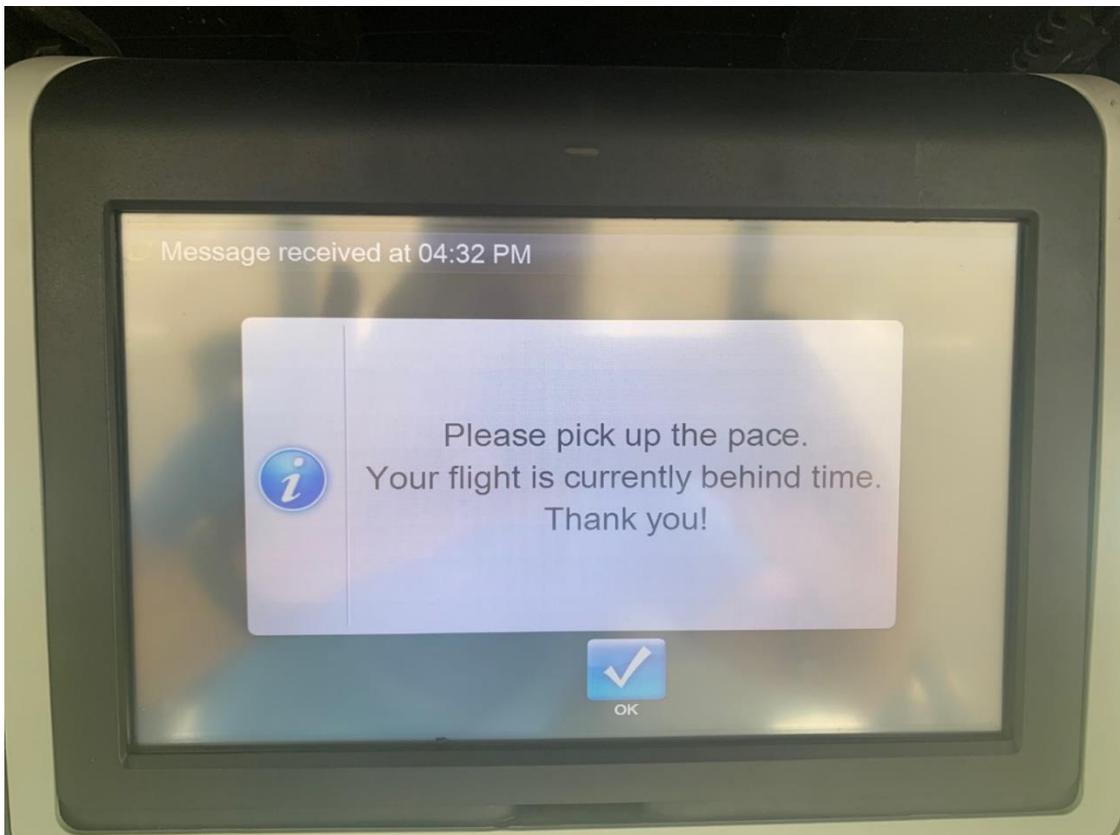
- On the back of your buggy tee time indicator, there is a reminder of target timings for your round.
- The GPS system has some friendly reminders to mind your pace of play on the course.
- The GPS system in your golf buggy will indicate a **YELLOW** time if you are approaching the maximum allowable time. It will indicate a **RED** time if you are over the maximum allowable time.

SAMPLE NOTIFICATION



If your flight has indeed fallen behind by one hole or more and has also lost pace and approaching maximum allowable time, corrective measures will be enforced.

1. A group that is out of position will be informed of the issue and given an opportunity to rectify the situation. The group will be informed either in person by the Marshal or via message on the GPS system. **Please note that a pace of play alert message on the GPS is not auto-generated – it is sent by the Marshal and is considered equivalent to a visit from the course Marshal.**



2. If the group has not been able to recover back into position, the group will need to do one or more of the following:
 - a. Allow the faster flight behind to play through them
 - b. Move the flight to play from a more forward tee box, regardless of handicaps the golfers hold
 - c. Pick up their balls and move into the correct position on the course
 - d. Continue all efforts to play faster



3. A flight that finishes with a **RED** time (over the maximum allowable time) and more than 10 minutes behind the prior flight will be deemed to have violated the pace of play guidelines.
4. Golfers who have repeated issues with maintaining pace of play may face restrictions on booking privileges or even suspension from play.

Compliance with policy and direction from Club Officials

The Club authorizes the Starters, Marshals and other Club Officials to monitor the control of play on the golf course. They are tasked to enforce Club bye-laws and policies to maintain an orderly environment for all golfers to enjoy. Failure to comply with directions from these employees may result in disciplinary action from the Club.

We remind all golfers that no person shall reprimand or use offensive language against any staff of the Club. Any complaint against any staff of the Club shall be addressed to the Management.

For assistance during a round, please contact our Golf Operations team:

- Via GPS
 - Go to MAIN MENU
 - SEND A MESSAGE
 - SEND A PLAYER ASSISTANT
- Call our Golf Operations at 6326 1942
- Call The Shop at 6326 1950

Please note that, at the moment, with the current operational demands, response times may vary. We thank you for your patience and understanding.

We thank you for your attention and commitment to making Laguna National "A Great Place to Play Golf".

The Management